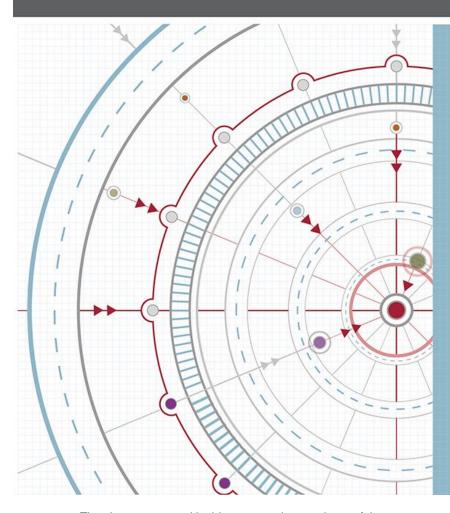
IFRS® Foundation



IFRS 17 Insurance Contracts

Application of IFRS 17 in Emerging Economies

Emerging Economies Group Meeting Sao Paulo, Brazil, 6 December 2017

The views expressed in this presentation are those of the presenter, not necessarily those of the International Accounting Standards Board (Board) or IFRS Foundation.



Introduction: what is IFRS 17?



One

accounting model for all insurance contracts in all IFRS jurisdictions—replaces IFRS 4



Who is affected?



\$

When?



What changes?





450 listed insurers using IFRS Standards



2021 mandatory effective date of

IFRS 17

More

useful and transparent information

Better formation

information about profitability



Today's agenda

		Pages
1	Why has IFRS 17 been developed	5-6
2	Scope of IFRS 17	8-13
3	What changes	15-16
4	Who is affected by the change	18-22
5	How does IFRS 17 work in practice	24-34
6	Optional simplified accounting for some contracts	36-40
7	Applying IFRS 17 for the first time	42-43
8	IASB activities to support implementation of IFRS 17	45-50







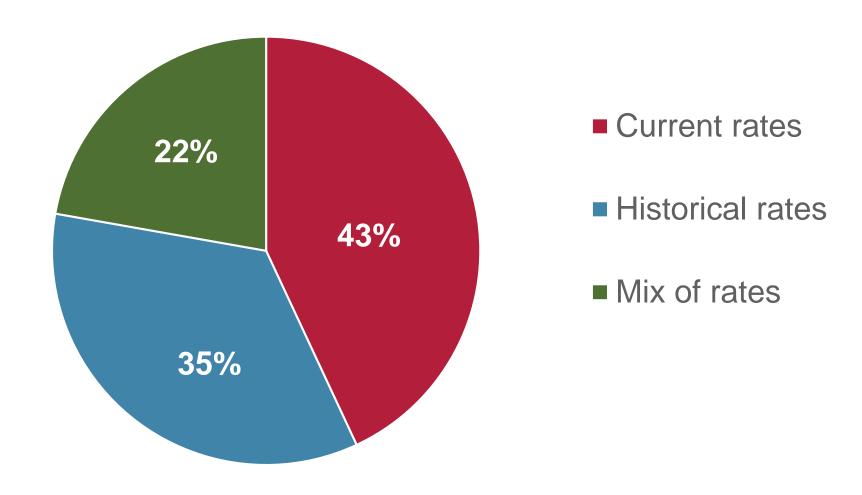
Insurance accounting today

Same insurer—two different GAAP

(in millions of currency units)	GAAP 1	GAAP 2	Differ	ence
Revenue	9,010	11,244	(2,234)	-25%
Operating income	1,606	748	858	53%
Total equity	10,375	4,567	5,808	56%



IFRS insurers—discount rates used today



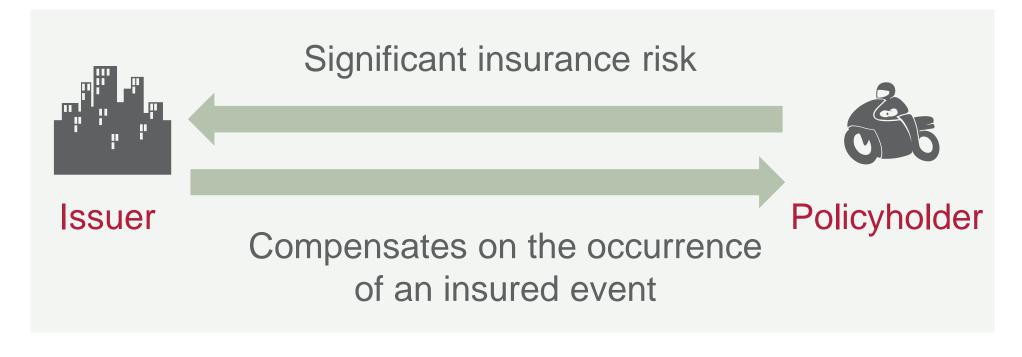
Discount rates used for a sample of life insurers (2015) Source: Effects Analysis on IFRS 17







What is an insurance contract?



- ⇔ IFRS 17 and IFRS 4—same definition
- ⇔ IFRS 17 two minor changes to guidance but no expected changes in assessments for majority of contracts



Scope exclusions

- Some insurance contracts remain in the scope of other IFRS Standards and not IFRS 17
 - ⇔ No change from IFRS 4
- For example:
 - warranties issued by manufacturers
 - retirement benefit obligations
 - insurance contracts held by an entity, unless those contracts are reinsurance contracts



Options for some insurance contracts

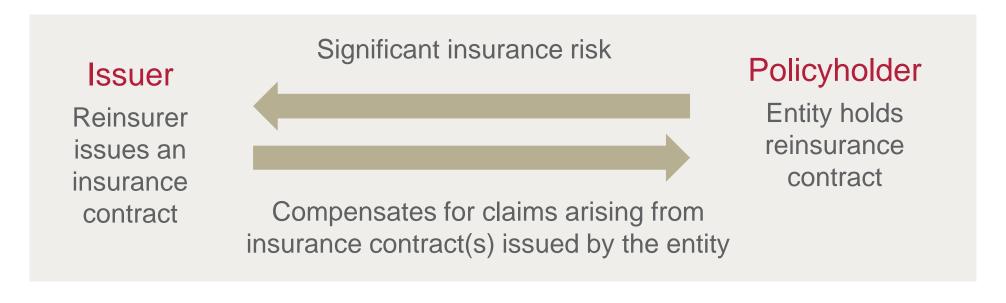
Two options to account for some insurance contracts using IFRS 17 or other IFRS Standards

- Financial guarantee contracts—IFRS 17 or IFRS 9
 Financial Instruments
 - ⇔ No change from IFRS 4
- Specified fixed-fee service contracts—IFRS 17 or IFRS 15
 Revenue from Contracts with Customers



Reinsurance contracts held

IFRS 17 scope includes reinsurance contracts held



- ⇔ Same definition as IFRS 4
- ⇔ IFRS 17 two minor changes to guidance but no expected changes in assessments for majority of contracts



Investment contracts with DPF

- IFRS 17 scope includes investment contracts with discretionary participation features issued by an entity that issues an insurance contract:
 - A financial instrument with discretionary payments



What is measured under IFRS 17?

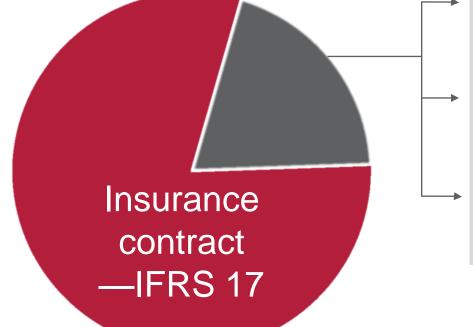
For measurement purposes, an insurance contract is the cash flows remaining after specified non-insurance components are separated

Measure separated components under other IFRS Standards:

Specified embedded derivatives—IFRS 9

Distinct investment components—IFRS 9

Distinct goods or non-insurance services—IFRS 15









Main improvements introduced

More useful and transparent information

- Current assumptions regularly updated
- Options and guarantees fully reflected
- Discount rates reflect characteristics of the insurance liability

Consistent recognition of revenue and profits for insurance services

- Revenue recognition more consistent with other IFRS Standards
- Profits recognised as the insurance coverage is provided
- Additional metrics to evaluate performance



Improved performance reporting

IFRS 4*		
Premiums		
Investment income		
Incurred claims and expenses		
Change in insurance contract liabilities		

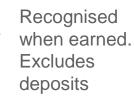
Profit or loss

Cash based and includes collection of deposits. Inconsistent with other industries



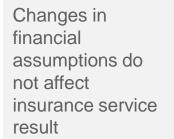
Confusing adjustment incorporates multiple factors

IFRS 17	
Insurance revenue	9,856
Incurred claims and expenses	(8,621)
Insurance service result	1,235
Investment income	7,787
Insurance finance expenses	(7,391)
Net financial result	396
Profit or loss	1,631
Other comprehensive income	
Investment income	2,115
Insurance finance expenses (optional)	(1,917)
Total other comprehensive income	198
Comprehensive income	1,829





Two drivers of profits presented separately



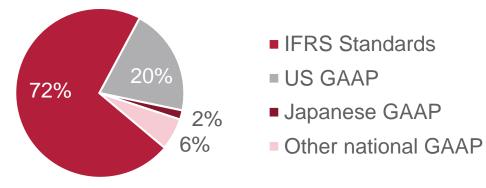


4—Who is affected by the change



Listed insurers

Coographical region	Listed insurers		Of which using IFRS Standards		
Geographical region	Number of companies	Total assets (US\$ trillions)	Number of companies	Total assets (US\$ trillions)	
Europe	95	8.6	87	8.24	
Asia Pacific	191	7.2	156	3.05	
North America	110	5.8	10	1.69	
Africa and Middle East	184	0.3	176	0.30	
Latin America	46	0.2	20	0.05	
Total	626	22.1	449	13.3	



Data based on information in 2015 annual reports for the majority of companies Source: Effects Analysis on IFRS 17



Accounting policies applied under IFRS 4

Top-20 listed insurers using IFRS Standards				
Accounting policies applied to insurance contracts issued	Number of companies	Total assets (US\$ trillions)		
Based on guidance in:				
 a mix of national GAAP 	8	4.1		
• US GAAP	3	1.6		
 Canadian GAAP 	4	1.4		
 other national GAAP 	5	2.0		
Total	20	9.1		

Source: Effects Analysis on IFRS 17



Likely effects by type of business

Primary business

Likely effects of IFRS 17

Property and casualty

- No significant change in revenue
- Liabilities for claims discounted
- Explicit risk

Life and health

- Changes in insurance contract liabilities for companies that did not use current assumptions or did not fully consider options and guarantees
- Reduction in revenue and expenses for companies that report repayments of deposits as expenses and corresponding premiums as revenue

Multi-line

Depend on the mix of insurance contracts they issue

Reinsurance

Depend on the mix of reinsurance contracts they issue



Unlisted insurers

- Representative and reliable financial information about unlisted insurers is difficult to obtain
- Use of IFRS Standards for unlisted insurers in 46 jurisdictions*

jurisdictions
require IFRS
Standards
for all
unlisted insurers

jurisdictions
require IFRS
Standards
for some
unlisted insurers

jurisdictions
permit IFRS
Standards
for some
unlisted insurers

jurisdictions
neither require
nor permit IFRS
Standards for
unlisted insurers

^{*} Analysis based on the requirements at the time of publication of IFRS 17 for jurisdictions representing 98% of premiums written in 2015



Non-insurers potentially affected

Banks

- Banks are expected to apply IFRS 9 to their financial guarantee contracts
- Most common banking agreements do not typically transfer significant insurance risk

Investment companies

- Issue contracts that are similar to some insurance contracts
- Indirectly affected by IFRS 17 because of the increased comparability between industries

Nonfinancial companies

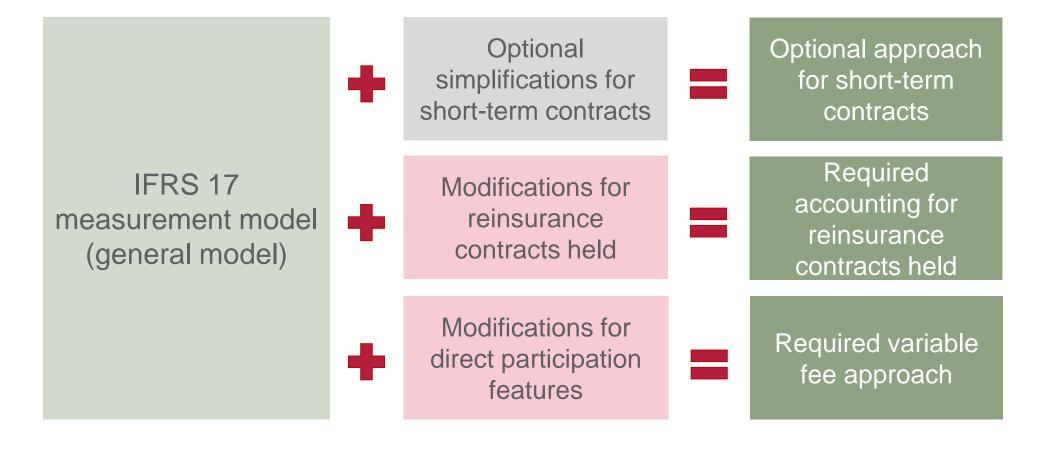
- IFRS 17 will affect only those non-financial companies providing insurance coverage by issuing insurance contracts
- IFRS 17 does not apply to product warranties issued by a manufacturer, dealer or retailer
- Option to apply IFRS 15 to some fixed-fee service contracts



5—How does IFRS 17 work in practice



One measurement model



Typical existing Balance Sheet

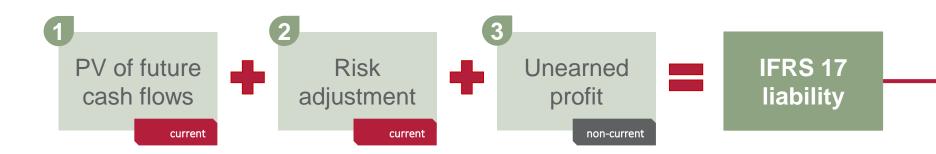
Balance sheet	20X1	20X0
Financial assets	226,297	196,700
Deferred acquisition costs	8,083	8,941
Premiums receivable	2,798	2,582
Other assets	34,467	31,293
Total assets	271,645	239,516
Insurance contract liabilities	211,010	185,545
Unearned premiums	5,595	4,796
Other liabilities	30,859	26,823
Equity	24,181	22,352
Total liabilities and equity	271,645	239,516

Multiple line items, inconsistent terminology and inconsistent measurement, difficult to understand changes



IFRS 17 Balance Sheet

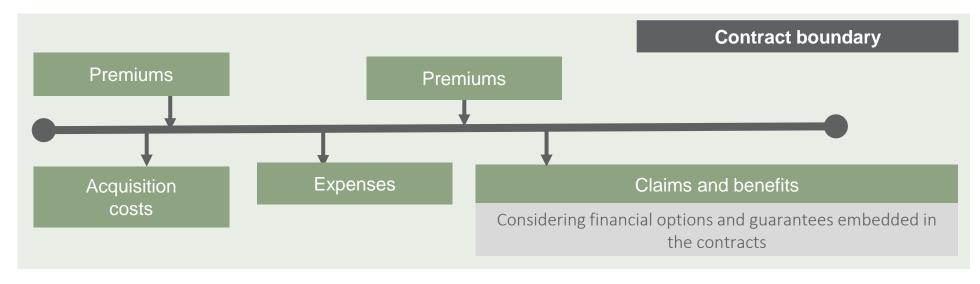
Balance sheet	20X1	20X0
Financial assets	226,297	196,700
Other assets	34,467	31,293
Total assets	260,764	227,993
Insurance contract liabilities	205,724	178,818
Other liabilities	30,859	26,823
Equity	24,181	22,352
Total liabilities and equity	260,764	227,993





Cash flows

Current estimates of future cash flows within the contract boundary



- Probability weighted and unbiased
- Stochastic modelling for financial options and guarantees, where relevant



Discount rates

Reflect time value of money and financial risks

- Characteristics of the cash flows
- Liquidity of the insurance contracts
- To the extent that the financial risks are not included in the cash flows.

Consistent with observable market prices (if any)

Timing

Currency

Liquidity

Exclude the effect of factors in the observable market prices not relevant to insurance contracts



2

Risk adjustment

- Explicit, current adjustment for the compensation a company requires for bearing non-financial risk (eg insurance risk)
- Compensation that makes a company indifferent between:
 - fulfilling a liability that has a range of possible outcomes; and
 - fulfilling a liability that will generate fixed cash flows with the same expected present value

Group A			
Probability Pay-off (CU)			
0.5	1,000,000		
0.5	0		

Probability-weighted average

$$(0.5 \times 1,000,000) + (0.5 \times 0)$$

= **CU500,000**

Group B			
Probability Pay-off (CU)			
1	500,000		

 $(1 \times 500,000)$ = **CU500,000**



The unearned profit of the group of contracts that relates to future service to be provided

The amount determined so that no gains are recognised in profit or loss on initial recognition

Example—Consider a group of contracts with PV of future cash flows of CU4,250 and risk adjustment of CU750

If premiums CU5,500

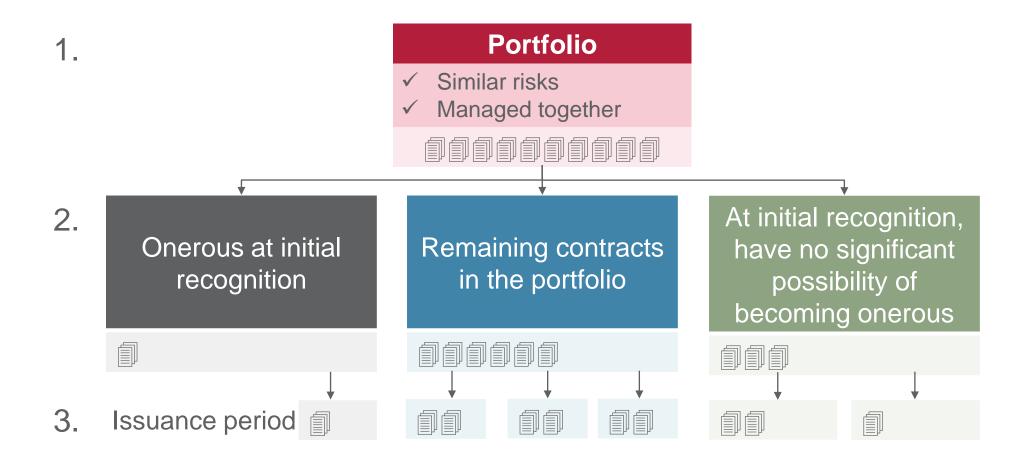
- Contracts profitable at inception
- CSM = CU500 [CU5,500 CU750 CU4,250]

If premiums CU3,500

- Contracts onerous at inception
- Day-one loss CU1,500 recognised in profit or loss [CU3,500 CU750 CU4,250]. No CSM.



How are insurance contracts grouped?



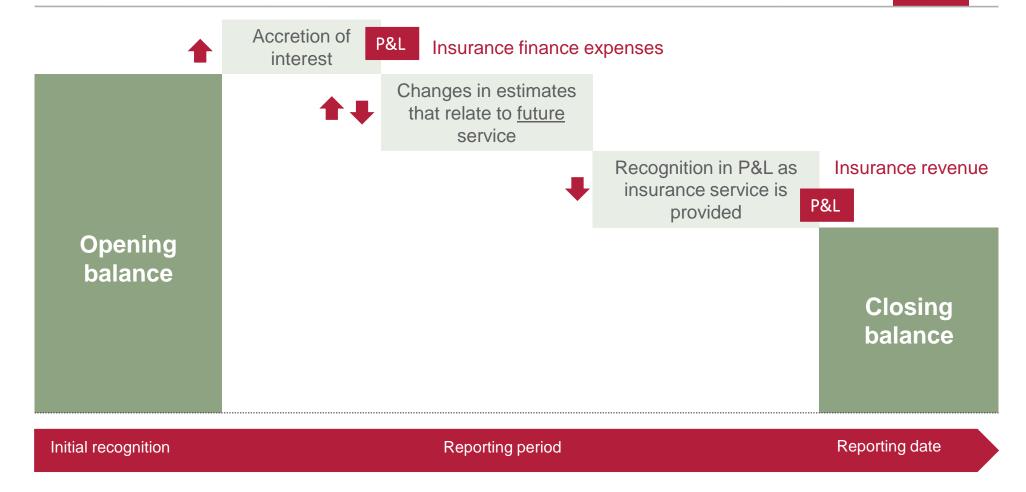


Subsequent measurement

	Initial measurement	Subsequent measurement
PV of future cash flows	Current assumptions	Current assumptions
2 Risk adjustment	Current assumptions	Current assumptions
Unearned profit— contractual service margin	The amount that results in no gain recognised in profit or loss	 Update by reflecting: Time value of money Adjustments related to future service Allocation of the amount earned for



Contractual service margin—subsequent measurement



The contractual service margin balance cannot be negative



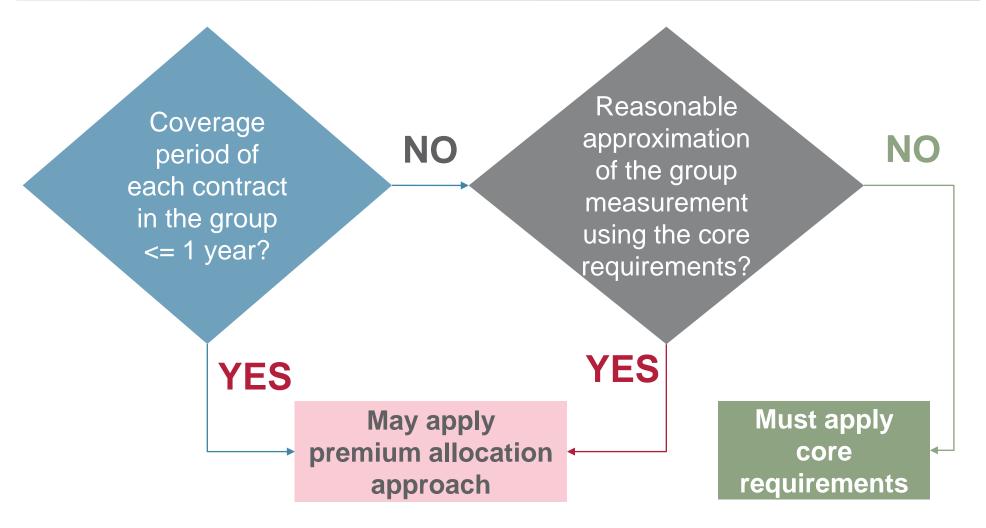
Insurance contract liability roll forward

		Estimates of the present value of future cash flows	Risk adjustment	Contractual service margin	Liability
	BEGINNING OF PERIOD	163,962	5,998	8,858	178,818
	Changes related to:				
D	- Future service yet to be provided	(784)	1,117	(116)	217
2	- Current service provided in the period	35	(604)	(923)	(1,492)
3	- Past service adjustment to past claims	47	(7)	-	40
	Insurance service result	(702)	506	(1,039)	(1,235)
•	Insurance finance expenses	9,087	_	221	9,308
	TOTAL CHANGES IN P&L and OCI	8,385	506	(818)	8,073
3	CASH FLOWS	18,833	_	-	18,833
	END OF PERIOD	191,180	6,504	8,040	205,724



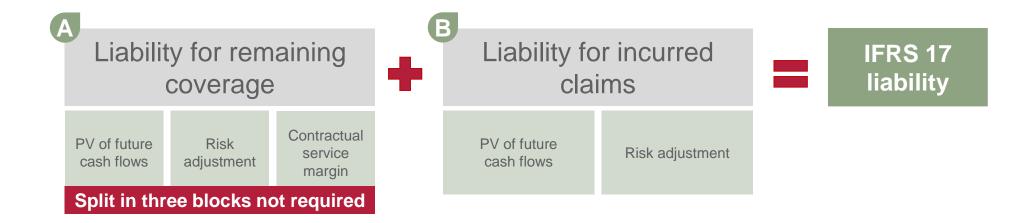
6—Optional simplified accounting for some contracts The premium allocation approach

Eligibility criteria





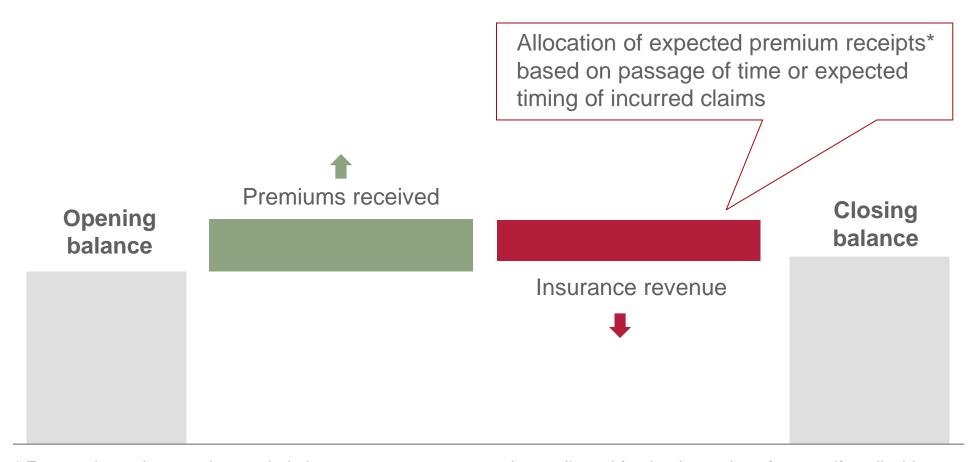
Simplifications for short-term contracts



- A Simplified measurement
- B Measurement using the core requirements, but a practical expedient is available



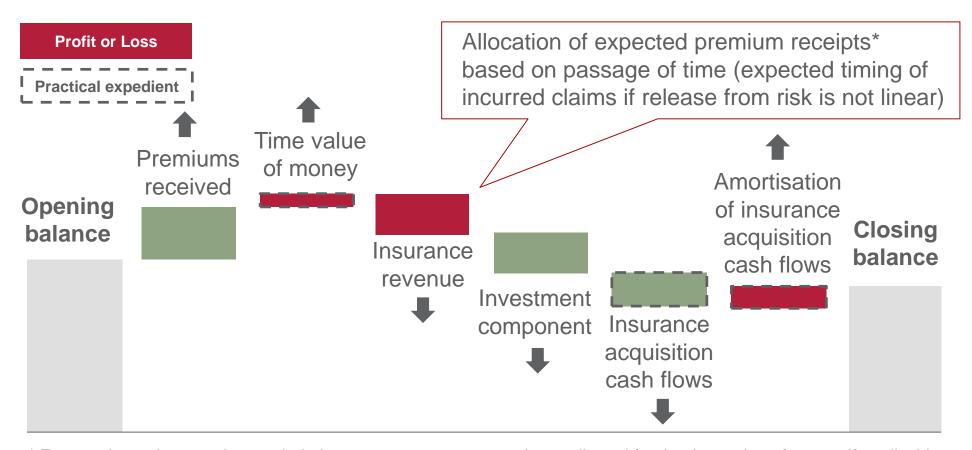
Measurement of the liability for remaining coverage—simplest case



^{*} Expected premium receipts exclude investment component and are adjusted for the time value of money if applicable.



Measurement of the liability for remaining coverage—overview



^{*} Expected premium receipts exclude investment component and are adjusted for the time value of money if applicable.



Measurement of the liability for incurred claims

Liability for incurred claims

1

PV of future cash flows

2

Risk adjustment

- In line with the core requirements
- In addition, a practical expedient is available

1 Discount incurred claims using current discount rate UNLESS Practical expedient:

If settlement expected in no more than one year, no need to discount incurred claims







Applying IFRS 17 for the first time

1	PV of future cash flows	Risk adjustment	Unearned profit
Existing contracts (eg contracts written before 2020)	√ Usual IFRS 17 measurement	✓ Usual IFRS 17 measurement	Transitional measures
New business (eg contracts written after 2020)	✓ Usual IFRS 17 measurement	✓ Usual IFRS 17 measurement	✓ Usual IFRS 17 measurement

- Transitional measures (by group of contracts)
 - Full retrospective approach
 - Modified retrospective approach—proxy of full retrospective approach
 - Fair value approach
- Separate disclosures for each transition method



Transitional measures

DETERMINE TRANSITION METHOD BY GROUP OF CONTRACTS

Full retrospective approach (apply IAS 8)

if impracticable

- 2 Modified retrospective approach
- Modifications available if necessary given reasonable and supportable information
- Maximise the use of the information needed for full retrospective approach

Insufficient reasonable and supportable information available

Fair value approach



8—IASB activities to support implementation of IFRS 17



IASB implementation support for IFRS 17



Webinars



Articles and other materials



Conferences



Education for

- investors
- regulators
- standard-setters

Informal technical discussions with

- regulators
- standard-setters
- accounting firms



Transition Resource Group Board and IFRS
Interpretations
Committee discussions



Dedicated website page





IFRS 17 webinars

Webinars for general audience				
May 2017	Introducing IFRS 17			
June 2017	Core requirements: scope of IFRS 17			
July 2017	Core requirements: measurement essentials of IFRS 17			
August 2017	Simplified accounting for contracts with short coverage periods			
September 2017	Reinsurance contracts held			
November 2017	Recognition and derecognition			

Webinars for invest	ors and standard-setters
May 2017	Understanding IFRS 17
July 2017	IFRS 17 for investors

Visit: http://www.ifrs.org/supporting-implementation/supporting-materials-by-ifrs-standard/ifrs-17/#webcasts



Public forum for discussion

- Meetings webcast
- Papers and summaries publicly available

the transition period to the new requirements

- Membership announced in September 2017
- First meeting on 13
 November 2017

Helps the Board to determine whether actions needed to address questions

- Educative material from TRG discussions
- Very high hurdle for amendments





Education for investors

- IFRS 17 introduces fundamental changes to existing accounting practices for some companies
- Investors and analysts need to assess the implications for their analyses of the changes in reporting
- In addition to informative materials, ongoing discussions to illustrate the information that IFRS 17 will provide to investors and analysts compared to today

55 meetings*301 investors and analysts*22 sell side, 18 buy side,
11 mixed groups,
4 credit rating agencies33% Europe, 26% Global,
26% Asia Pacific, 8% Africa,
7% North America

BIFRS

What investors think about IFRS 17

Areas of support

- Information about insurers' performance
- Consistency with other industries
- Disclosures
- Transparency

Areas of concern

- Company-specific judgements
- Options

BUT disclosures will help to assess the effects of judgements and options on comparability



IFRS 17 implementation—timeline

May 2017	3.5 years			2021
	Support implementati			
	2017 - Early 2019 Late 2019 2020			
Issue of IFRS 17	Some entities begin implementation process General questions Contentious / specific implementation questions	Entities are impleme	•	Mandatory effective date of IFRS 17

Objective: monitor and proactively support implementation

Objective: provide period of calm for implementation

Supporting materials:

- articles
- webinars

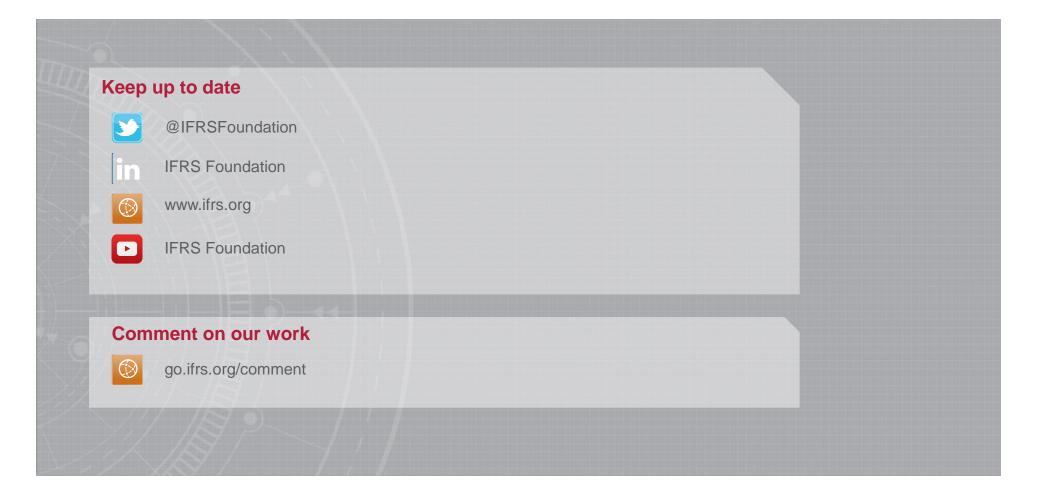
Transition Resource Group, IFRS Interpretations Committee and/or Board discussions

Mostly monitor

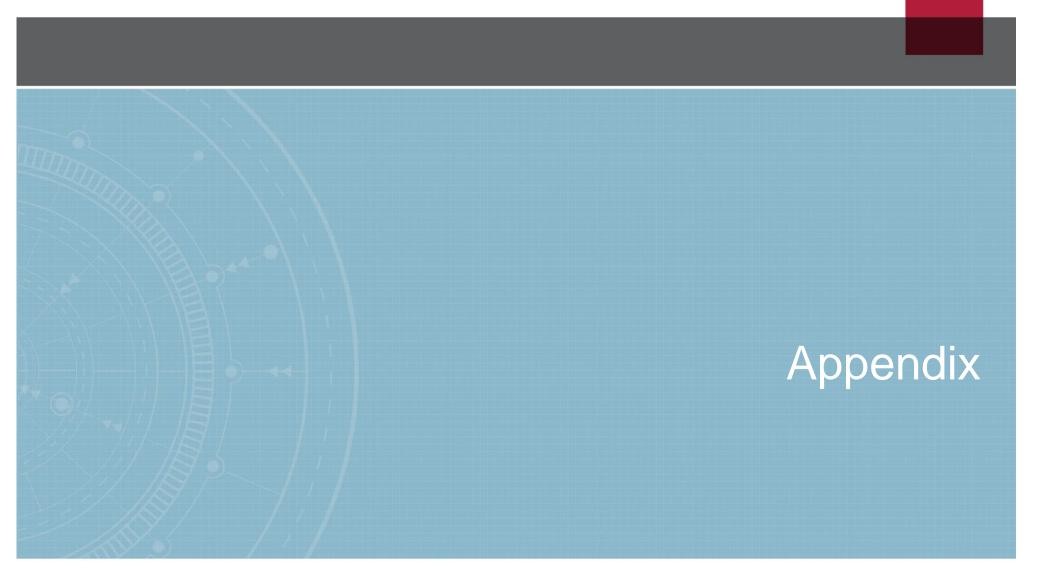
Light touch on implementation / educational activities



Contact us









• Future service—incl. new business

	Estimates of the present value of future cash flows	Risk adjustment	Contractual service margin	Liability
BEGINNING OF PERIOD	163,962	5,998	8,858	178,818
Changes related to:				
- Future service yet to be provided*	(784)	1,117	(116)	217
New profitable contracts recognised	(2,344)	969	1,375	-
Estimate changes - profitable contracts	1,452	39	(1,491)	-
New onerous contracts recognised	15	108	-	123
Estimate changes - onerous contracts	93	1	-	94
- Current service provided in the period	35	(604)	(923)	(1,492)
- Past service – adjustment to past claims	47	(7)	_	40
Insurance service result	(702)	506	(1,039)	(1,235)



^{*} Note: Positive number in total column = increase in liability = loss in P&L

2 Current service—profit recognised

	Estimates of the present value of future cash flows	Risk adjustment	Contractual service margin	Liability
BEGINNING OF PERIOD	163,962	5,998	8,858	178,818
Changes related to:				
- Future service yet to be provided	(784)	1,117	(116)	217
- Current service provided in the period	35	(604)	(923)	(1,492)
Contractual service margin earned	-	-	(923)	(923)
Release from risk	-	(604)	-	(604)
Experience loss	35	-	-	<i>35</i>
- Past service – adjustment to past claims	47	(7)	-	40
Insurance service result	(702)	506	(1,039)	(1,235)



B Past service—adjusting past claims

	Estimates of the present value of future cash flows	Risk adjustment	Contractual service margin	Liability
BEGINNING OF PERIOD	163,962	5,998	8,858	178,818
Changes related to:				
- Future service yet to be provided	(784)	1,117	(116)	217
- Current service provided in the period	35	(604)	(923)	(1,492)
- Past service — adjustment to past claims	47	(7)	-	40
Insurance service result	(702)	506	(1,039)	(1,235)



4 Insurance finance expenses

 Discount unwind plus effect of changes in discount rates and other financial assumptions

Recognise as gain or loss in period; option to present part

in OCI

Etc	Estimates of the present value of future cash flows		Contractual service margin	Liability
Insurance finance expenses	9,087		221	9,308
Accretion at historical rate — P&L	7,170	-	221	7,391
Assumption changes (P&L or OCI)	1,917		_	1,917



6 Cash flows

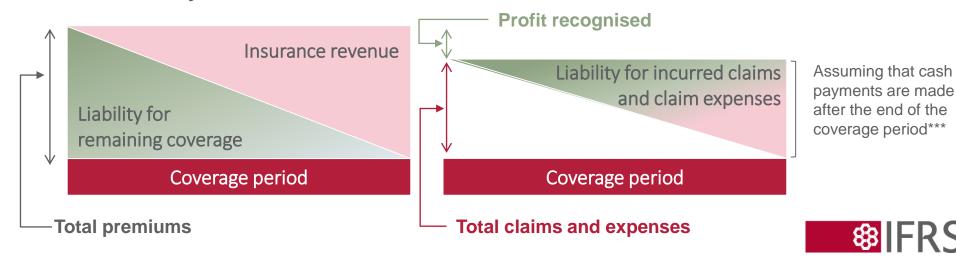
- Gross premiums received still reported as part of the liability roll-forward
 - But not in profit and loss as 'revenue'

Etc	Estimates of the present value of future cash flows	Risk adjustment	Contractual service margin	Liability
Cash flows	18,833			18,833
Premiums received	33,570			33,570
Claims, benefits and other expenses paid	(14,336)			(14,336)
Insurance acquisition cash flows	(401)			(401)
END OF PERIOD	191,180	6,504	8,040	205,724



Presentation of the service result

- The insurance service result reflects changes in the insurance liability, but it is presented in P&L as
 - insurance revenue, less
 - insurance service expenses (eg claim expenses)
- Requires the total insurance liability to be split into
 - Liability for remaining coverage
 - Liability for incurred claims



^{***} Cash payments reduce the liability for incurred claims to zero sometime after the end of the coverage period

Revenue and expenses reconciliation

	Liabilities for remaini	ng coverage	Liabilities for	
	Excluding onerous contracts component	Onerous contracts component	incurred claims	Total
Insurance contract liabilities 20X0	161,938	15,859	1,021	178,818
Insurance revenue	(9,856)			(9,856)
Insurance service expenses				
Claims incurred in the period			7,985	7,985
Onerous contracts losses and (reversals)		(623)	·	(623)
Insurance acquisition costs expensed	1,259	, ,		1,259
Investment components	(6,465)		6,465	0
Insurance service result	(15,062)	(623)	14,450	(1,235)
Insurance finance expenses	8,393	860	55	9,308
Total changes in the statement of comprehensive income	(6,669)	237	14,505	8,073
Cash flows				
Premiums received	33,570			33,570
Claims, benefits and other expenses paid			(14,336)	(14,336)
Insurance acquisition cash flows	(401)			(401)
Total cash flows	33,169	-	(14,336)	18,833
Insurance contract liabilities 20X1	188,438	16,096	1,190	205,724

