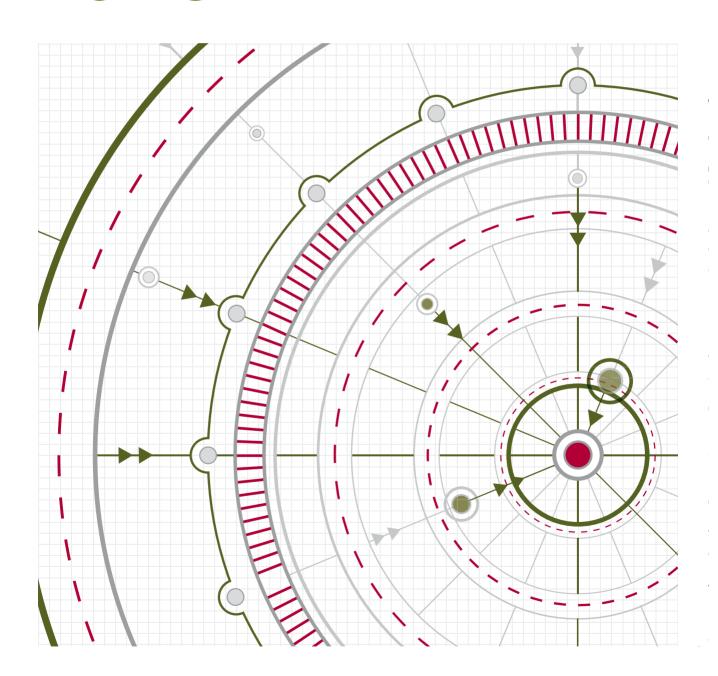
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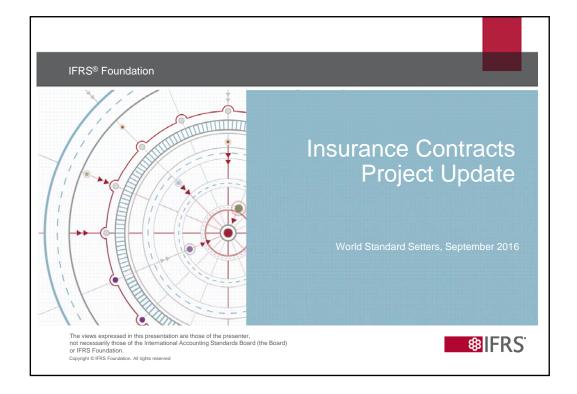
World Standard-Setters Conference

Monday 26 and Tuesday 27 September 2016

Education session: Insurance Contracts

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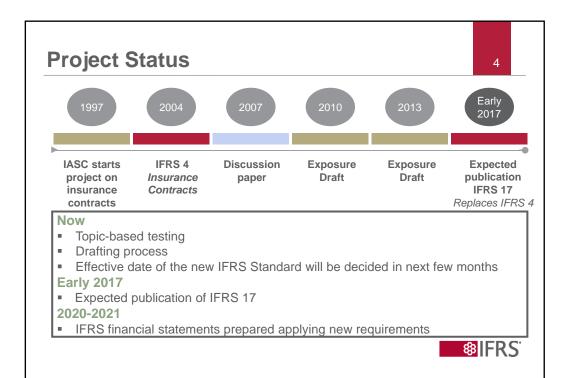


Agenda

- Project status
- The new requirements
- Update on most recent discussions
 - Level of aggregation
 - Mutualisation
 - Variable fee approach
- · Likely effects of the new Standard
- Keep up to date







The new approach

- All insurance contracts measured as the sum of:
 - Fulfilment cash flows
 - The present value of probability-weighted expected cash flows
 - Plus an explicit risk adjustment for insurance risk
 - Contractual service margin (CSM)
 - The unearned profit from the contract
- Profit is recognised as insurance services are delivered
- Statement of comprehensive income shows revenue and expenses for insurance services
- Insurance contracts aggregated in groups for measurement

Dealing with volatility

- Fulfilment cash flows are updated at each reporting date
- Changes in estimates of future cash flows:
 - If related to past coverage → P/L
 - If related to future coverage → adjust unearned profit
 - Unless a group of contracts becomes onerous in which case loss reported in P/L
- Effect of changes in financial market assumptions results in insurance finance expense:
 - Accounting policy choice, ie either:
 - Recognise total insurance finance expense in P/L
 - Disaggregate total insurance finance expense to allocate amounts in P/L over the duration of the contract. Remainder recognised in OCI.

Simplified approach and variable fee approach

- Optional simplified 'premium-allocation approach' for shortterm contracts
 - Similar outcome but no separate identification of unearned profit (CSM)
 - Discounting of liability for incurred claims not required if expected to be settled within 12 months
- 'Variable fee approach' for 'contracts with direct participation features'
 - The insurers share of income from underlying items adjusts unearned profit
 - Treated as a "variable fee" for investment management services

Reporting performance

IFRS 4*	New IFRS Standard	Key changes	
Premiums	Insurance contract revenue	- Insurance contract revenue	
Investment income	Incurred claims and expenses	excludes deposits Revenue and expense are	
Incurred claims and expenses	Insurance service result	recognised as earned or incurred	
Change in insurance contract liabilities	Investment income	- Insurance finance expense is excluded from insurance	
Profit or loss	Insurance finance expense	service result and is presented (i) fully in P/L or (ii) in P/L and	
	Net financial result	OCI, depending on accounting	
	Profit or loss	policy - Written premiums disclosed in	
	Discount rate changes on insurance liability (optional)	the notes	
	Total comprehensive income		

(*) Common presentation in the statement of comprehensive income in applying IFRS 4



***IFRS**

Disclosures

statements

10 Amounts Judgements Risk Expected PV of future • Estimating inputs and Nature and extent of payments-receipts methods risks arising Risk and the Effects of changes in Extent of mitigation of contractual service the methods and risks arises from inputs used margin reinsurance and participation New contracts written • Reason for change, in the period identifying the type of Quantitative data contracts affected about exposure to Time value of money credit, market and (insurance finance liquidity risk expense) Compared to IFRS 4, additional disclosures relating to the risks and amounts reported in the financial

Transition reliefs

- If some historical data is not available (ie retrospective application is impracticable):
 - Simplified transition approach
 - Fair value approach
 - Disclosures of amounts determined using simplified transition approach or fair value approach, both on transition and in subsequent periods
- Opportunity to reassess the classifications for financial assets under IFRS 9





Level of aggregation—fulfilment cash flows

- Level of aggregation is not relevant for:
 - Determination of fulfilment cash flows
 - Present value is consistently applied irrespective of level of application
 - Determination and allocation of directly attributable expenses
 - Allocation based on nature and 'attribute-ability' of costs
 - Determination and allocation of risk margin
 - Based on entity approach to determining compensation for risk



Level of aggregation is relevant for Contractual Service Margin (CSM)

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- CSM is determined as the risk-adjusted present value of the cash inflows and outflows and allocated over entire expected contract life
- CSM depicts the expected profitability of a contract



 Model is asymmetric. This causes differences when contracts are grouped and not grouped

Why aggregate: Example

- An entity issues three contracts. Each contract is expected to have a claim of CU3.5 each year until the contract lapses and each policyholder pays a premium of CU10 at inception
- The entity expects one contract will laps after each year. Thus the expected cash flows are:

Contract expected to last	1 year	2 years	3 years	Total	Average
Premiums	10.0	10.0	10.0	30.0	10.0
Expected claims	(3.5)	(7.0)	(10.5)	(21.0)	7.0
Profit	6.5	3.0	(0.5)	9.0	3.0

- After 1 year:
 - on an individual contract basis, there is a change in expectations for all three contracts
 - on a group basis, there is no change compared to expectations
- Board concluded that contracts need to be grouped



Objectives for aggregation

- Reflect nature of insurance, which is to aggregate risks
 Resulting in offsetting of non-economic 'losses'
- Ensure timely information about losses from onerous contracts
- Ensure timely information about losses when previously profitable contracts become onerous
- Ensure that the unearned profits from contracts are recognised when the related service is provided
- Balance loss of information about individual contracts against faithful representation of group



Why limit aggregation

- Loss of transparency of information
 - Insight into loss-making business activities, cohorts or products
 - Timing of recognition of losses shielded by profitable activities
 - At extreme, losses not recognised until entire entity loss-making
- Potential inconsistency of application
 - Not generally defined in national GAAP or regulatory frameworks
- Consistency within IFRS Standards
 - Revenue, leases and impairment all allow grouping, but only in very limited circumstances
 - Offsetting of onerous contracts against profitable contracts prohibited in absence of contractual link



Determining level of aggregation

- Insurance contracts are aggregated in groups
 - Comparable risks
 - Similar expected profitability
 - Contracts that do not have similar expected profitability, even if as a consequence of regulation, may not be aggregated
- Loss for onerous contracts recognised only when expected losses are greater than expected profits for a group of contracts
 - Within group, net off losses (onerous contracts) and profits (CSM)
- Group not reassessed after inception



BIFRS

discussions

Update on most recent

Mutualisation

- Mutualisation occurs when one group of policyholders form first layer of risk absorption for another group of policyholders
- Mutualisation requires explicit right of the insurer to act:
 - To the detriment of one group of policyholders
 - To fund losses of another group of policyholders (or vice versa)
- Mutualisation is not:
 - Diversification of risk
 - Cross-subsidisation
 - Discretion



Mutualisation—fulfilment cash flows

- Expected cash flows between groups of policyholders are part of the fulfilment cash flows
 - Mutualisation inherent in cash flow principles
 - A group of policies is not considered to be onerous if another set of policyholders bears those losses
 - Losses from onerous contracts are only recognised in P/L when no other policyholder has capacity to absorb them
- Level of aggregation for CSM does not affect mutualisation
 - CSM for group is determined after determining fulfilment cash flows, including those from mutualisation
 - Determining the present value of cash flows not dependent on level of aggregation
 - BUT mutualisation may affect level of aggregation



Mutualisation—level of determination

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At inception

- Determine expected cash flows, including cash flows to other policyholders, and cash flows from other policyholders
- Determine level of aggregation (comparable risks, similar profitability)
- **Step 3** Determine CSM at inception

Subsequently

- Maintain the level of aggregation (no reassessment)
- Remeasure cash flows including cash flows to and from policyholders, and, if they relate to future services, adjust CSM



Mutualisation—examples

Example 1—mutualisation between policyholders in same generation sharing same pool of assets

- Two policyholders (A & B) share in same underlying items, but A has higher guarantee
- B shares in residual of underlying after the entity settles A's guarantee
- There is mutualisation between A and B

Example 2—mutualisation across generations

- Returns on underlying assets accumulate, but are not paid out to current generation of policyholders (C)
- Instead accumulated as obligation to future generation (D)
- There is mutualisation between C and D



Mutualisation—examples

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Example 3—mutualisation across product lines

- Product E participates in the return on an underlying product line, product F
- In determining the expected cash flows of E, entity must consider cash flows to and from F
- In determining the expected cash flows of F, entity must consider cash flows to and from E





Variable fee approach—scope

- Contracts with direct participation features
 - Policyholder participates in share of clearly identified pool of underlying assets
 - Entity expects to pay policyholder a substantial share of the return from those underlying assets
 - Cash flows expect to vary substantially with underlying items
- Not all variable contracts qualify for variable fee approach: Variable contracts outside the variable fee approach apply the general model



Variable fee approach—sensitivity

- Includes any contract which creates an obligation linked to underlying items
 - Explicit contractual terms
 - Includes regulatory requirements
- However, measurement based on expected cash flows (not contractually-specified cash flows)
- Obligation is not dependent on holding the underlying assets
- Obligation need not to be current generation of policyholders



Variable fee approach—mechanics

- Measurement of obligation reflects change in fair value of all underlying items
- Fulfilment cash flow is calculated consistently with the general model
- Difference with general model: changes in the estimate of fee entity expects to earn are adjusted in CSM
 - Fee is equal to entity's expected share of returns on underlying items, less
 - Any expected cash flows that do not vary with the underlying items

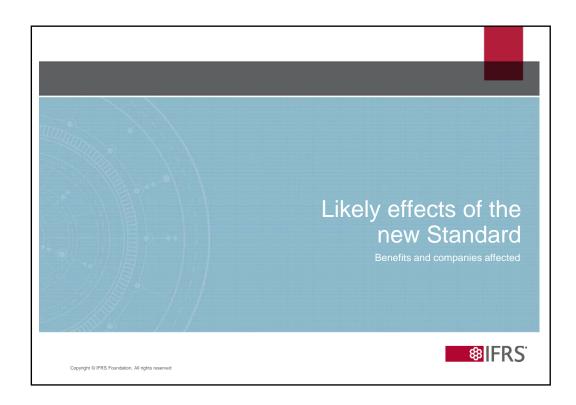


Contrast with general model

Subsequent measurement of the CSM			
	General model	Variable fee approach	
Changes due to market variables	In P/L or OCI	In CSM (1)	
Accretion of interest expense on the CSM	Explicitly using rates at inception	Included in remeasurement	

(1) If risk mitigated with derivatives, option to recognise changes in embedded guarantees in insurance contracts in P/L





Benefits of the new requirements

1—Improved comparability

Today wide variety of practices to account for insurance contracts

Issues today	Solution / Benefits	
Lack of comparability between insurers IFRS companies report insurance contracts using different practices	A new framework will replace huge	
Non-uniform reporting within groups Insurance contracts of subsidiaries are consolidated using different practices	variety of accounting treatments	
Revenue include deposits Revenue reported on a cash basis	Revenue will reflect the services provided, and exclude deposits, like any other industry	



Benefits of the new requirements

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2—Improved quality of financial information

Today lack of relevant and transparent information

Issues today Solution / Benefits Lack of useful information Insurance contracts will be measured using current assumptions and will Use of old or outdated assumptions reflect options and guarantees Options and guarantees not fully reflected Discount rate will reflect characteristics in measurement of insurance contracts of the insurance contract - risks not Use of 'expected return on assets held' as matched by assets will be reflected in discount rate the accounts Lack of transparency about profitability The unearned profit will be recognised as the insurance coverage is provided Profits recognised on a cash basis · Additional metrics to evaluate Use of many non-GAAP measures performance will be available



Short-term
contracts /
Property
and
casualty

 Simplified approach available for contracts with coverage period of 1 year or less

New requirements

Expected effects

 No significant change
 Need to consider discounting and apply a risk adjustment for incurred claims

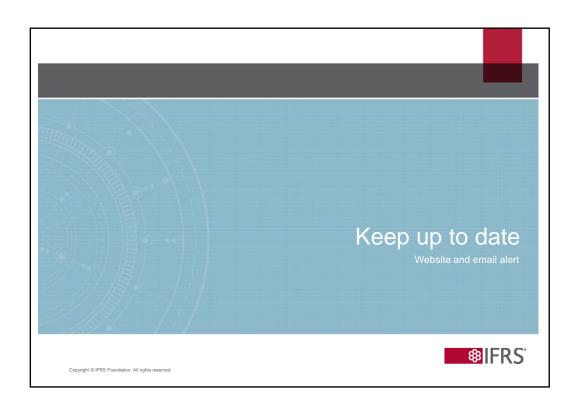


What does this change mean for long-term contracts?

	New requirements	Expected effects
	Single accounting model	Same approach for all products increasing comparability by companies and by jurisdictions
Long-term contracts /	Deposit components excluded from P/L	Insurance contracts with investment components on the same playing field as investment contracts
products	Options and guarantees are reflected in the measurement of contracts	Current value of insurance contracts reflected in the accounts
	Estimates are updated regularly	Actual financial position of insurers (and risks) reflected in the accounts



Multi-national groups applying IFRS Standards		Harmonisation of accounting policies
Companies issuing long- term / life insurance contracts		 Changes in insurance contract liabilities for companies that did not fully consider (i) options and guarantees (ii) current assumptions Significant reduction in revenue and expenses for companies that reported premiums as revenue and cash surrenders as expenses
Non-life companies with short-term contacts	\Rightarrow	No significant change in revenueLiabilities for claims discountedExplicit risk adjustment added



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Web resources

- Series of webinars April-May 2016
- IASB® Update
- Investor resources
- Feedback Statement
- Due process summary
- High-level summary of the project
- Project Update about contracts without participation features





